We acknowledge that your data is incredibly important to you and it is to us as well. Margot uses and stores your data for fulfilling a contract with you and where it is in our legitimate interests to use your data to manage your event or private dining at our restaurant.

With your consent we send special offers and marketing communications to you. You may withdraw consent for marketing at any time by writing to us directly, contacts details below.

#### What data do we collect?

To enable us manage your reservation we will ask you to provide the following personal details:

- Name
- Email Address
- Telephone number
- Payment details
- Address

Without this information, we may be unable to process your booking and payment. We obtain these details from you directly, or are provided with them by third party booking sites such as opentable.co.uk

We also have CCTV in operation at our premises for safety and security purposes.

### For marketing purposes we collect:

- Name
- Email address
- Date of birth

### What do we do with your data?

We use your information to manage your reservation, process payments, maintain internal records, and, where we have your consent, to provide you with promotional information.

Margot will never share or sell your data outside our company except where a third party requires the data as part of our normal service provision to you. These may include payment processing and marketing services.

Credit and debit card payments are processed by a PCI DSS compliant third party and encrypted using secure server technology. We never store copies your card or payment details. Our website and marketing is managed by Propeller, a company that processes your data within the EEA and complies with the General Data Protection Regulations.

We use cookies on our website – partly to provide basic web services and partly to help us monitor and track website usage through Google Analytics and Hotjar.

If you decide you can choose to Opt In to marketing information to hear more about our restaurant, events and seasonal offers or opt out of our mailing list by writing to us directly.

# **Your Rights**

You have various rights, including the right to access any personal data we hold about you, and in some circumstances the right to have inaccurate personal data rectified or removed. If you would like to do so please contact us on the contact details below.

You have the right to stop marketing at any time. You can do so by writing to us or unsubscribe on any email that we have sent you.

# How secure is your data?

Margot team employs a wide variety of security measures to back up, protect and manage your data. We undertake to secure your data using up to date technology and reviewing our policies and processes regularly.

### How to contact us?

Margot Company Ltd, registered in England with reg no.: 4933011

45 Great Queen Street, London WC2B 5AA
Email: <u>reservations@margotrestaurant.com</u>
Name: Giulia Barana/Matthieu Aubert

### Note:

A copy of our full privacy policy is available on request. Please contact us directly as per above contact details for a copy.